

ONBOARDING OF CUSTOMER SERVICE POINT (CSP)

CSP Code* :

Service Required*: DMT AEPS

Device Information (for AEPS) IMEI No*: Type*:

Applicant's recent
Photograph

APPLICANT/CSP INFORMATION

1. Name of Applicant/ CSP*:

2. Gender*: Male Female Transgender Education: DOB*:

3. Name of the Establishment*:

4. Outlet Address*:

City*:

State* Country*: Pin code*: Tel no:

Mobile number*: Email*:

5. Residential address*:

Landmark: City*: State*:

Country*: Pin code*: Tel no: Mobile number*:

6. Business Information:

Description of services at present Outlet*: PAN No.*:

Operating Hours*: weekly off*:

If you are having similar arrangement with any other Bank, Society or BC please provide relevant details: _____

7. Banking information: Bank: A/c type:

A/c No: IFSC Code:

Applicant / CSP

Declaration

Partner

I _____ hereby declare that all the statements made by me in this application form are true and complete to the best of my knowledge. I also declare that signature below belongs to me

Applicant/CSP signature

Name: _____

Date: _____

I request you to appoint me to act as a Customer Service Point in the location of _____

I've met applicant/CSP and the originals of all documents produced have been seen & verified by me.

Signature of the Partner (with official seal)

Name: _____

Date: _____

DECLARATIONS

I hereby submit following declarations as an applicant/CSP of iServeU who is a Business Correspondent of RBL Bank Ltd.

- I have not been found/pronounced to be of unsound mind by any competent authority and declared/adjudicated as insolvent by any competent court;
- I have not been found guilty of any criminal offence by any court of competent jurisdiction;
- I have neither been found guilty of any criminal offences in the course of any investigation nor have I participated in or connived at any fraud, dishonesty or misrepresentation against anyone .
- I have not violated the code of conduct of any bank or declared a willful defaulter by any bank or/financial institution. –
- I promise not to share the customer details with others and use only for the purpose of canvassing business of The RBL Bank Limited.
- The RBL Bank Limited Business Facilitator/Business Correspondent scheme shared by iServeU has been read by me and I/We accept the same as binding upon me.
- I hereby declare that all the information provided is true and correct to the best of my knowledge and belief. I understand that my application is liable to be rejected if it does not satisfy internal verification of the Bank as per the Bank norms. Notwithstanding anything contained in this declaration RBL Bank may in its sole discretion terminate the CASH POINT business from the above location as and when RBL Bank deems fit.
- I have all the necessary permission and I am legally allowed to do business at the above mentioned address/premises.
- I hereby irrevocably and unconditionally undertake to indemnify and keep the RBL Bank indemnified against all or any loss, damage, cost, expenses, penalties and charges that may be incurred by and/ or caused to RBL Bank arising out of appointing _____(name of CSP) as a Customer Service Point of RBL Bank .

Yours faithfully,

Signature of the Applicant

Date: _____

Name: _____

Place: _____

FOR PARTNER USE / LOCAL INTELLIGENCE FORM

- Applicant(s) interviewed for the purpose of approving the applicant(s) to act as Business Facilitator/Business Correspondent on _____
- Particulars of identification verified with the originals and copies obtained

KYC Documents (Submit self-attested documentation proof for one of each of three below)

Identity Proof: Passport, Pan Card, Voter ID, Aadhaar Card, Driving License, Others (specify) _____

Address Proof: Passport, Voter ID, Aadhaar Card, Driving License, Latest Bank Statement, Latest Electricity Bill, Others (specify) _____

Shop & Establishment form : Yes / No _____

- I/we have met the above CSP in Person and visited the establishment. I/we hereby confirm the Identity of CSP and address of establishment mentioned in this form is as per the documents submitted by the CSP. CPS has necessary permission and legally allowed to conduct business in premises mentioned above.
- I/we have done thorough due diligence of above specified CSP and shall be liable to indemnify RBL Bank and its officials from any unforeseen events and consequences arising due to CSP not having valid permission to run its business including but not limited to business registration certificate such as 'Shop and Establishment License' etc.
- CSP is operating this business for last _____months/Years and have been found suitable to conduct the RBL Bank CASH POINT business form the above mentioned location

Signature of the Partner (Official)

Name: _____

Designation: _____

Employee ID No: _____